EDGBASTON PARK HOTEL AND CONFERENCE CENTRE

# Stay with confidence

### Welcoming you back to us





We understand that you may have concerns about booking a meeting, event or bedroom, as we re-open the hotel once again to guests.

Our entire team is fully committed to your safety and wellbeing. We have established a ten point plan, putting measures in place (including flexible cancellation policies), and our "Safe stay, your way guarantee'' so that you and your clients can conduct your business again with trust.

We look forward to welcoming you back to Edgbaston Park Hotel and Conference Centre in the near future. And in the meantime, if you have any queries, please do not hesitate to contact us.



Richard Metcalfe General Manager

# Ten-point plan

### VIRTUAL SHOW ROUNDS AND ONLINE APPOINTMENTS

For your convenience, we have created 360 degree virtual tours for all our meeting and events spaces, plus bedrooms and public areas in the hotel. View our virtual tours here.

Our team can also conduct personalised, virtual show rounds of any interested space, which can be delivered directly to your inbox. Get in touch with us to find out more enquiries@edgbastonparkhotel.com

### EVERY STEP OF THE WAY

enquiries@edgbastonparkhotel.com



### OFFERING YOU FLEXIBILITY

At Edgbaston Park Hotel and Conference Centre, we want to put your mind at ease by introducing a flexible approach to bookings.

For any new meetings or events confirmed with us moving forwards, we promise that if they subsequently are unable to go ahead due to COVID-19, we will transfer your booking to a mutually agreeable future date penalty-free.

As an added assurance we will make no change to the previously agreed rates.

# **4** ROOMS ADAPTED FOR SOCIAL DISTANCING

We have amended the capacities of all of our meetings and events spaces, taking in to account the new two-metre social distancing guidelines.

#### Hotel: room configurations

		Cabaret (based			U-shape		Standing (without	Exhibition Space	
Room	Banqueting	on 3 per table)	Theatre style	Class- room	(with tables)	Board- room	poser tables)	(based on 8 x 10)	Herring- bone
Ground floo	or								
Fry	42	39	49	49	-	-	65	20	-
First floor									
Pevsner	16	16	16	16	10	10	19	6	-
The Writers	s' Suite								
Corelli	6	6	10	10	6	6	9	-	-
Lodge	6	6	10	10	6	6	П	-	-
MacNeice	6	6	6	6	5	6	6	-	-
Suite of three room	s 24	24	28	28	18	18	30	10	-
The Compo	osers' Suite								
Elgar	9	9	10	9	8	8	10	-	-
Bantock	6	6	П	10	6	6	П	-	-
Suite of two rooms	9 18	18	21	21	14	14	23	6	-

#### Hornton Grange: room configurations

Room	Banqueting	Cabaret	Theatre style	Class- room	U-shape (with tables)	Board- room	Standing (without poser tables)	Wedding reception	Private dining
Lloyd	27	27	33	33	12	10	35	20	-

#### Garth House: room configurations

Room	Boardroom
Barber	3
Lapworth	2
Winterbourne	4

#### 1900 Steakhouse Bar & Grill: room configurations

Room	Dining
Restaurant	30

#### In addition to our range of flexible indoor spaces, the hotel can offer on-site outdoor garden space, which is perfect for bespoke events, celebrations, or team building activities.

#### Lucas House Hotel: room configurations

Room	Boardroom	Cabaret	Classroom	Theatre	U-Shape (tables)
Edgbaston	8	12	16	16	10
Bournville	6	-	9	9	7
Kingfisher	6	-	15	15	8
Skylark	3	-	-	4	-
Falcon	3	-	-	4	-
Swallow	3	-	-	4	-





### 5 PROTECTING OUR CLIENTS AND OUR TEAM

We believe that the safety of our guests and our team is of the utmost importance. The hotel team has always taken great pride in maintaining the highest standards of cleanliness and hygiene.

As we reopen the hotel, here are some of the things we are doing to ensure your safety:

- Increasing the frequency of sanitising public areas (including reception, meeting rooms, elevators, door handles, and public bathrooms).
- Increasing the number of hand sanitisers throughout the hotel. We currently have sanitiser available in all public toilets, reception areas, and in the food and beverage service areas.
- Regular deep cleaning of carpets and upholstery

using hospital grade solutions.

- Personal protective equipment such as facemasks, gloves, and aprons will be used where necessary. We have also added screens at our reception desks to minimise crosscontamination.
- Clear displays of social distancing signage throughout the hotel and conference centre and regular temperature checks will be in operation.
- Adjusting the food and beverage service in accordance with current food safety recommendations, in order to minimise interaction.

## 6 VIRTUAL TECHNOLOGY

We recognise that on our re-opening, you may prefer to encourage some of your delegates to attend meetings virtually – either to accommodate larger numbers for your event, or to avoid unnecessary travel.

The hotel is perfectly equipped for this, with all the latest technology and large screens in all meeting rooms, allowing you to create a hybrid meeting with some attendees in person and some via a virtual approach. Our event coordinators can support you with this – enquiries@edgbastonparkhotel.com





# 8 COMPETITIVE PRICING

We offer a range of preferential day delegate and residential rates, plus room hire only packages.

Whatever you need, the team will work closely with you, to create the right package.

The hotel has a number of existing features, which will also benefit guests during these challenging times,



including free on-site car parking and bike racks, wide corridors, large, spacious meeting rooms with lots of natural daylight and ventilation, plus ample, multipurpose outdoor spaces. For further information, please contact us on

enquiries@edgbastonparkhotel.com

# 9 BEHIND THE SCENES

We are delivering full training for our team before returning to work, to ensure that we are keeping to the high standards of cleanliness mentioned above.

We will not be forgetting about staff areas, such as staff entrances, locker rooms, laundry rooms and office space. We will also be providing clear instructions for all suppliers delivering to the hotel and how such deliveries should be handled.



# Safe stay, your way guarantee

As we reopen the Edgbaston Park Hotel and Conference Centre, we are confident that we have thought of everything you need to have a safe stay.

We have put a number of extra measures in place to ensure that you feel comfortable and safe, resulting in a better night's sleep. In fact, we're so confident that you'll feel satisfied, that if you don't get a good night's sleep, we'll give you your money back.\* Just speak to one of our friendly reception team. This is our 'Safe stay, your way' guarantee.

\*Visit our Ts and Cs online for more information.

### **O** WORKING TO HELP TACKLE COVID-19

Edgbaston Park Hotel and Conference Centre is part of the University of Birmingham. We are proud to work alongside the researchers at the University who are playing such an important role in the global effort to tackle Covid-19.

Current work includes boosting laboratory testing capacity, coordinating clinical trials of new



interventions and providing practical support to NHS workers. In addition, many of the academic clinicians are now working full time in the NHS fighting the novel coronavirus and its devastating effects. The university's world-leading expertise is making a real difference to people's lives during this emergency. For more information <u>visit</u>.



#### Get in touch

Whenever you're ready to talk dates, we'd love to hear from you. 0121 414 8888 | enquiries@edgbastonparkhotel.com.

#### How to find us

Edgbaston Park Hotel is two miles from Birmingham city centre, in leafy Edgbaston. Your guests can easily reach us by road, train (University station is 15 minutes' walk) or air (Birmingham International Airport is 30 minutes away by car or rail).

Edgbaston Park Hotel and Conference Centre, 53 Edgbaston Park Road, Birmingham BI5 2RS

Please note all information provided in this document is subject to availability.



EDGBASTON PARK HOTEL AND CONFERENCE CENTRE



Edgbaston Park Hotel and Conference Centre is part of the University of Birmingham group. The University of Birmingham is one of the world's top 100 institutions.